

Standard Freight Program

Classic Home coordinates the freight of your items through common carriers to either a commercial address, receiving warehouse or to a residential address via white glove delivery. Here are the key requirements for delivery:

COMMERCIAL ADDRESS OR RECEIVING WAREHOUSE

- Your shipping address must be commercial (no residential addresses or P.O. Boxes). You can opt for your business address or work with a receiving warehouse.
- The location must be able to accommodate a 53' trailer for delivery.
- Shipping costs are determined by fixed percentage rates per state, with minimum order amount based on B2B deliver or White Glove Delivery. You can review our rate guide attached under B2B.

RESIDENTIAL ADDRESS

- We also offer White Glove delivery only to residential addresses.
- This service includes in-home assembly and the removal of packaging materials. However, in-home delivery is not available in all areas, and the White Glove fee is non-refundable once delivery is completed.
- Shipping costs are determined by fixed is shipping from the warehouse further percentage rates per state, with minimum order amount based on B2B delivery or White Glove delivery. You can review our rate guide attached under White Glove.

PLEASE NOTE

Deliveries must be made to a single address. Any split shipments will need to follow as a separate delivery with their own freight rates, meeting the percentage or minimum threshold. We ship throughout the 48 contiguous states, except to P.O. Boxes, APO. For Alaska, Hawaii or International orders, please contact Classic Home for a freight quote.

SPLIT WAREHOUSE INVENTORY FAQS

There is inventory in both locations, where is my product going to ship from?

Product will ship from the closest location to your ship-to address. In cases where there is not the possibility to ship from the closest location within a timely manner, the order may ship from both distribution centers. If in the case items need to ship from multiple distribution centers, additional freight charges may be applicable.

I am on the West Coast, but I ordered product that is shipping from the East Coast, how does that impact transit times?

Generally, you will receive shipments within 4 weeks regardless of origin location. Once the order ships, you can check your invoice for tracking information.

Will my freight cost change if my order is shipping from the warehouse further from me?

Percentages are standard and displayed below with minimum order amounts. If in the case items need to ship from multiple distribution centers, additional freight charges may be applicable.

For current freight rates, see below.

How will I be invoiced if orders are shipping from multiple warehouses?

Each shipment will have its own invoice.

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Freight rates updated as of September 2024

| STATE | B2B % | WHITE GLOVE % |
|-------------------------|----------------|---------------|
| AL ALABAMA | 17% | 22% |
| AR ARKANSAS | 17% | 22% |
| AZ ARIZONA | 12% | 16% |
| CA CALIFORNIA (NORTH) | 12% | 17% |
| CA CALIFORNIA (SOUTH) | 10% | 14% |
| CO COLORADO | 17% | 22% |
| CT CONNECTICUT | 17% | 22% |
| DC DISTRICT OF COLUMBIA | 17% | 22% |
| DE DELAWARE | 17% | 22% |
| FL FLORIDA | 17% | 22% |
| GA GEORGIA | 17% | 22% |
| IA IOWA | 17% | 22% |
| ID IDAHO | 18% | 23% |
| IL ILLINOIS | 17% | 22% |
| IN INDIANA | 17% | 22% |
| KS KANSAS | 17% | 22% |
| KY KENTUCKY | 17% | 22% |
| LA LOUISIANA | 17% | 22% |
| MA MASSACHUSETTS | 17% | 22% |
| MD MARYLAND | 17% | 22% |
| ME MAINE | 18% | 23% |
| MI MICHIGAN | 17% | 22% |
| MN MINNESOTA | 17% | 22% |
| MO MISSOURI | 17% | 22% |
| MS MISSISSIPPI | 17% | 22% |
| MT MONTANA | 19% | 24% |
| NC NORTH CAROLINA | 17% | 22% |
| ND NORTH DAKOTA | 18% | 22% |
| NE NEBRASKA | 17% | 22% |
| NH NEW HAMPSHIRE | 19% | 24% |
| NJ NEW JERSEY | 17% | 22% |
| NM NEW MEXICO | 15% | 22% |
| NV NEVADA | 12% | 17% |
| NY NEW YORK | 18% | 23% |
| OH OHIO | 17% | 22% |
| OK OKLAHOMA | 17% | 22% |
| OR OREGON | 16% | 21% |
| PA PENNSYLVANIA | 17% | 22% |
| RI RHODE ISLAND | 17% | 22% |
| SC SOUTH CAROLINA | 17% | 22% |
| SD SOUTH DAKOTA | 18% | 23% |
| TN TENNESSEE | 17% | 22% |
| TX TEXAS NORTH | 16% | 21% |
| TX TEXAS SOUTH | 15% | 20% |
| UT UTAH | 17% | 22% |
| VA VIRGINIA | 18% | 23% |
| VT VERMONT | 17% | 21% |
| WA WASHINGTON | 17% | 22% |
| WI WISCONSIN | 17% | 22% |
| WV WEST VIRGINIA | 18% | 23% |
| WY WYOMING | 18% | 23% |
| AK ALASKA | CALL FOR QUOTE | |
| HI HAWAII | CALL FOR QUOTE | |
| INTL. INTERNATIONAL | CALL FOR QUOTE | |