

# Standard Freight Program

Classic Home coordinates the freight of your items through common carriers to either a commercial address, receiving warehouse or to a residential address via white glove delivery. Here are the key requirements for delivery:

## COMMERCIAL ADDRESS OR RECEIVING WAREHOUSE

- Your shipping address must be commercial (no residential addresses or P.O. Boxes). You can opt for your business address or work with a receiving warehouse.
- The location must be able to accommodate a 53' trailer for delivery.
- Shipping costs are determined by fixed percentage rates per state, with minimum order amount based on B2B deliver or White Glove Delivery. You can review our rate guide attached under B2B.

## RESIDENTIAL ADDRESS

- We also offer White Glove delivery only to residential addresses.
- This service includes in-home assembly and the removal of packaging materials. However, in-home delivery is not available in all areas, and the White Glove fee is non-refundable once delivery is completed.
- Shipping costs are determined by fixed is shipping from the warehouse further percentage rates per state, with minimum order amount based on B2B delivery or White Glove delivery. You can review our rate guide attached under White Glove.

## PLEASE NOTE

All deliveries must be shipped to a single address. In order to qualify, for Classic Home's freight rates listed, each order must meet the minimum order requirements. If an order is split, each portion will be treated as a separate delivery and charged its own freight rate. This is based on either the percentage rate or minimum order required. For additional information please contact your local Sales Representative or connect with our Classic Home Customer Service Team. We ship within the 48 contiguous states but do not deliver to P.O. Boxes or APO addresses. For shipments to Alaska, Hawaii, or international destinations, please contact Classic Home for a freight quote.

## SPLIT WAREHOUSE INVENTORY FAQs

**There is inventory in both locations, where is my product going to ship from?**

Product will ship from the closest location to your ship-to address. In cases where there is not the possibility to ship from the closest location within a timely manner, the order may ship from both distribution centers. If in the case items need to ship from multiple distribution centers, additional freight charges may be applicable.

**I am on the West Coast, but I ordered product that is shipping from the East Coast, how does that impact transit times?**

Generally, you will receive shipments within 4 weeks regardless of origin location. Once the order ships, you can check your invoice for tracking information.

**Will my freight cost change if my order is shipping from the warehouse further from me?**

Percentages are standard and displayed below with minimum order amounts. If in the case items need to ship from multiple distribution centers, additional freight charges may be applicable.

**For current freight rates, see below.**

**How will I be invoiced if orders are shipping from multiple warehouses?**

Each shipment will have its own invoice.

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Freight rates updated as of September 2024

STATE	B2B %	WHITE GLOVE %
	* \$1500 minimum order required	* \$2,000 minimum order required
AL ALABAMA	17%	22%
AR ARKANSAS	17%	22%
AZ ARIZONA	12%	16%
CA CALIFORNIA (NORTH)	12%	17%
CA CALIFORNIA (SOUTH)	10%	14%
CO COLORADO	17%	22%
CT CONNECTICUT	17%	22%
DC DISTRICT OF COLUMBIA	17%	22%
DE DELAWARE	17%	22%
FL FLORIDA	17%	22%
GA GEORGIA	17%	22%
IA IOWA	17%	22%
ID IDAHO	18%	23%
IL ILLINOIS	17%	22%
IN INDIANA	17%	22%
KS KANSAS	17%	22%
KY KENTUCKY	17%	22%
LA LOUISIANA	17%	22%
MA MASSACHUSETTS	17%	22%
MD MARYLAND	17%	22%
ME MAINE	18%	23%
MI MICHIGAN	17%	22%
MN MINNESOTA	17%	22%
MO MISSOURI	17%	22%
MS MISSISSIPPI	17%	22%
MT MONTANA	19%	24%
NC NORTH CAROLINA	17%	22%
ND NORTH DAKOTA	18%	22%
NE NEBRASKA	17%	22%
NH NEW HAMPSHIRE	19%	24%
NJ NEW JERSEY	17%	22%
NM NEW MEXICO	15%	22%
NV NEVADA	12%	17%
NY NEW YORK	18%	23%
OH OHIO	17%	22%
OK OKLAHOMA	17%	22%
OR OREGON	16%	21%
PA PENNSYLVANIA	17%	22%
RI RHODE ISLAND	17%	22%
SC SOUTH CAROLINA	17%	22%
SD SOUTH DAKOTA	18%	23%
TN TENNESSEE	17%	22%
TX TEXAS NORTH	16%	21%
TX TEXAS SOUTH	15%	20%
UT UTAH	17%	22%
VA VIRGINIA	18%	23%
VT VERMONT	17%	21%
WA WASHINGTON	17%	22%
WI WISCONSIN	17%	22%
WV WEST VIRGINIA	18%	23%
WY WYOMING	18%	23%
AK ALASKA		CALL FOR QUOTE
HI HAWAII		CALL FOR QUOTE
INTL. INTERNATIONAL		CALL FOR QUOTE